



# ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

( Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016 )

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Ref No. AIACE/CENTRAL/2023 / 102

Dated 28.11.2023

To

The Chairman,

Coal India Limited,

Coal Bhawan, Premise No-04 MAR, Plot No-AF-III, Action Area-1A,

Newtown, Rajarhat, Kolkata-700156

Sub:- Request for initiating suitable steps for ensuring hassle-free cashless treatment to working and retired beneficiaries

Dear Sir,

It is very unfortunate that, for availing indoor treatment in CIL empanelled hospitals at Kolkata, these hospitals are refusing to admit CPRMSE Card holders of ECL and other subsidiary companies of CIL on the plea of non-availability of bed. This week one of our member Mr PK Baral (M-741) visited Medica Hospital, Fortis Hospital but the hospital authority did not co-operate to admit him on CGHS rate. Lastly, he visited Apollo Hospital Kolkata but they also refused to provide treatment under CGHS rate and ultimately, finding no other alternative, he was compelled to take admission in Apollo Hospital Kolkata as per hospital's rate.

Again on 24.11.23 our member Mr Tapan Kr Garai (M-143), who is suffering from cancer, visited Tata Medical Centre, Kolkata who refused to provide treatment under CPRMSE Card of ECL. It is a matter of pain that the hospital is aware of the procedure to be followed by beneficiaries of subsidiary companies, and could have guided the patient about the correct procedure. This problem got resolved after some of our colleagues rushed for help and guidance to Sri Garai.

Availing cashless treatment at empanelled hospitals is a burning issue and needs immediate redressal. Almost all hospitals extend treatment to CIL-HQ beneficiaries only and do not recognize the fact that all CIL subsidiaries are also included in the MOU with them. We feel that this problem can be very well resolved, if all subsidiaries and CIL as well, replace the existing CPRMSE card with a card of Common Format, and payment be centrally released by CIL followed by subsequent internal debit-credit among CIL and subsidiaries. After all, all beneficiaries have a unique CPRMSE number in which subsidiary name is also included. This uniqueness is also utilised wisely while generating Digital Life Certificates of CPRMSE beneficiaries.

It is a bitter truth that, after retirement, most of our members are not able to afford their cost of indoor treatment, and there is an urgent need for streamlining CPRMSE and modification of some clauses for well-being of executives.

Thanking You,

(P. K. SINGH RATHOR)

Principal General Secretary

CC-

1. Secretary, Coal; GOI, New Delhi.
2. The Director (P&IR), CIL, Kolkata.